

# Cisco Splunk ITSI - Demo Drive

## Core Competencies

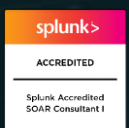
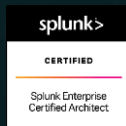
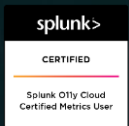
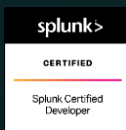
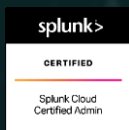


Programming



Web Servers

## Certifications



Splunk IT Service Intelligence (ITSI) equips organizations with the agility, tools and visibility required to protect today's business-critical services and their hybrid environments. Splunk IITSI is an AIOps, analytics and IT management solution that helps teams predict incidents before they impact customers. Using AI and machine learning (ML), ITSI correlates data collected from monitoring sources and delivers a single live view of relevant IT and business services, reducing alert noise and proactively preventing outages.

At OnStak, we specialize in Splunk ITSI implementation and integration services to expedite adoption of AIOps/IT management. With our Solutions-First approach we identify right set of modules/Content Packs from Splunk ITSI and offer optimized demo. This 4-hour session will demonstrate OnStak's custom built vertical solutions around Splunk ITSI. It will also highlight ease of configuration and manageability of this integrated solution.

### What do you get?

OnStak has a team of world class engineers who specialize in Splunk ITSI solution and are passionate about customer success. Our Solutions-First approach will help you to define right AIOps/IT management solution using Splunk ITSI and demonstrate the art of the possible.

We have several demos set up to deep dive into Splunk ITSI capability. One popular demo is identified as below. In one of the demo Splunk ITSI acts as a manager of managers (& AIOps) tool that integrates alerts, logs, and metrics data from AppDynamics, Splunk Observability Cloud, and Nagios providing end to end visibility and insights to the user on problem hot spots, where to look for, and what to do next for investigating the root cause by correlating alerts coming out of these tools into a single actionable event (called Episode) for ticketing, helping reduce the alert noise. This Demo showcases following scenarios.

- Events driven problems troubleshooting using
  - Service analyzer view in Splunk ITSI
  - Leverage Episode review to understand MTTA, MTTR and % noise reduction
  - Integration with Service Now/Splunk On-Call for incident response
  - Root cause analysis (Integration with AppDynamics and Splunk O11Y Cloud)
  - Investigate and pin-point the root cause in-context in AppDynamics/Splunk O11Y Cloud
- Service health driven troubleshooting
  - Identifying services and affected KPIs in Splunk ITSI
  - Analyze entity insights and drill down in-context into AppDynamics/Splunk O11Y Cloud
  - Pinpoint root cause
  - Determine Root cause with Related Content

### Who has benefited from our services?

OnStak has successfully delivered services across a spectrum of industries, including healthcare, manufacturing, service providers, and financial services. Industry leaders consistently choose OnStak for assistance with ambitious initiatives involving Splunk ITSI portfolio of products.