

Cisco Splunk ITSI - Engineering On Demand

Core Competencies

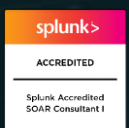
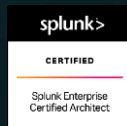
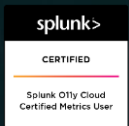
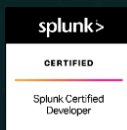
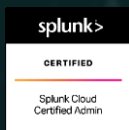


Programming



Web Servers

Certifications



Splunk IT Service Intelligence (ITSI) equips organizations with the agility, tools and visibility required to protect today's business-critical services and their hybrid environments. Splunk IITSI is an AIOps, analytics and IT management solution that helps teams predict incidents before they impact customers. Using AI and machine learning (ML), ITSI correlates data collected from monitoring sources and delivers a single live view of relevant IT and business services, reducing alert noise and proactively preventing outages.

At OnStak, we specialize in Splunk ITSI implementation and integration services to expedite adoption of AIOps/IT management. Unleash your Splunk ITSI Performance Potential with OnStak's Engineering on Demand Support. With our Solutions-First approach and technical excellence, we provide tailored engineering on-demand support for your Splunk ITSI adoption. We specialize in customizing observability needs for organizations and optimizing business transactions to align with your unique needs.

What do you get?

On Demand Services are Admin and Expert type tasks accessible via OnStak. These tasks fill the gap between Technical Support and traditional project based professional services. Services can be offered as small chunk of services from 1-hour to 1 day. Services are aligned to customer journey and can be around following areas (not limited to)

- Splunk ITSI
- Splunk ITSI Modules
- Splunk ITSI Collections
- Add-Ons
- Integration with compatible Apps

Services Coverage and Features

- Proactive Health checks and performance review
- Patch Management and upgrades
- Rapid Issue troubleshooting
- Dashboards and Reports
- Alerting and Notification
- Anomaly Detection Configuration & Maintenance
- Capacity Planning and Forecasting
- Bi-weekly cadence for progress updates
- Monthly & Quarterly progress review
- Resource Enablement & Mentoring
- Any other technical service needed for Installation and Configuration

Who has benefited from our services?

OnStak has successfully delivered services across a spectrum of industries, including healthcare, manufacturing, service providers, and financial services. Industry leaders consistently choose OnStak for assistance with ambitious initiatives involving Splunk ITSI products.